



About me

Vision Vet is an exciting ophthalmology service brought directly to your area by myself, Dr. Tamir Spiegel BVMS MRCVS Diplome Ecole Ophthalmologie ENVA.

Originally from Belgium, I completed a five year degree course at Glasgow University School of Veterinary Medicine. Since qualifying as a veterinary surgeon in 2001, I have worked in a diverse range of veterinary practices across the country including the RSPCA. I gained my National French Certificate in Ophthalmology in 2011.

From 2004 I have taken a keen interest in ophthalmology. During my time in Manchester I worked in a large referral hospital where I honed my skills in Veterinary Ophthalmology. I gained vast amounts of experience both clinically and medically which has allowed me to develop my very own referral service. Vision Vet has been providing eye care to small animals in Veterinary surgeries throughout the UK since 2009. I am now focussed on providing gold standard ophthalmological care throughout Scotland.

Appointments

Referrals are made by your veterinary practice for the purpose of investigating/treating specific conditions.

Referred clients must return to their regular first opinion surgery once treatment by Dr. Spiegel has been completed. This is ethically correct and is essential to our success as a referral practice.

Your veterinary surgeon will make all the arrangements for referring your case.

Once this has been arranged we would contact you to make an appointment. In the events of an emergency your own vet will make arrangements for you to be seen as soon as possible.

Please ensure that the person/people most familiar with the management and current condition affecting the animal attend all consultations so that we can obtain precise and up-to-date information at each stage of treatment.



What will happen on the date of the appointment?

Once your vet has sent us a referral form along with the desired documents to support your animal's referral, one of our dedicated customer support team members will contact you to make an appointment.

Your appointment will normally last between 60-90 minutes. The vet will take a full history of your pet's health and lifestyle and perform a thorough examination in the consult room. This, combined with information your own vet has given us, will help to decide what happens next. Your pet may be then admitted and hospitalised, or kept in for the rest of the day to allow investigation to be performed.

Medications

Please bring all medications with you.

Do not feed your pet from 10:00 pm on the day before your appointment (Unless advised that this would be detrimental, for example if the animal has **Diabetes or he is a puppy/kitten**), but do allow access to water to prevent dehydration.

Investigations may be performed and completed on the same day or it may be necessary for the patient to be hospitalised for further tests and treatments. This will be discussed during the consultation. If the animal is on a specific diet or medication, please have a supply with you in case admission is necessary.

Registration

Clients are asked to complete and sign a registration form (preferably before arriving) to ensure that we have their correct details for our records. Registration is only for the duration of referral. Clients must see their own vet for other matters.

Emergencies

Due to the nature of our business, emergencies are seen frequently and have to take priority. This may lead to delays for appointments and procedures. We apologise should you be affected by such a delay.



Fees

1st referral consultation	£230
Check-up	£130
Fluorescein	£7.00
Schirmer tear test	£18
Ophthalmology Telemedicine report	£35
Ophthalmology Telemedicine check up (report)	£25
Ophthalmology Telemedicine report OOH (report)	£55
Ophthalmology Telemedicine consult	£100
Ophthalmology Telemedicine consult OOH	£130
OOH consult- before 22:00*	£280
OOH consult after 22:00*	£320

All Prices include VAT

* OOH Time:

Monday-Thursday 18:00-09:00

Friday 18:00 until Monday 09:00

Recommendations for further investigation and treatment and an estimate of the likely costs will be made following the initial consultation and examination of your pet. Please ask in case there is something you didn't understand.

The cost of diagnostic investigation varies depending on an individual case. As a guideline, the cost of initial investigation to help reaching a diagnosis or assess the severity of a condition is often £400 to £600 including VAT. ***

*** Not Out of Hour consults.

Treatment costs also vary considerably. Prolonged medical treatment and major surgery cases can be expensive and treatment costs may be ongoing.



Contact details

ICR Veterinary Surgery

44 Fountain Place
Loanhead
EH20 9DU
Phone: 0131 440 4229
Email: icr_vet@hotmail.com

All medical and surgical facilities available.

Available every Tuesday and Thursday.

All Out of Hours cases will be seen at ICR veterinary surgery.

If you require to contact me out of hours please leave a message on the emergency number 07523 670795 and I will call you back as soon as possible.

Monday-Thursday 18:00-09:00
Friday 18:00 until Monday 09:00

For any further information please email me on info@vision-vet.co.uk



Emergency service

In case of an ophthalmic emergency under my care please feel free to contact me for advice.

Any new ophthalmic emergency case need to be referred by your own vet initially.

VISION VET WILL NOT BE ABLE TO SEE THE CASES IF THEY WERE NOT REFERRED BY YOUR OWN VET.

Although ICR Veterinary Surgery Loanhead is my main practice, I also see patients at other veterinary centres therefore clients may be required to attend these surgeries if necessary.

If you require to contact me out of hours please leave a message on the emergency number 07523 670795 and I will call you back as soon as possible.

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Friday 18:00 until Monday 09:00

Estimate of treatment costs

After consultation we will provide written estimate of the likely costs for the indicated investigations and/or treatments.

This estimate is a part of the consent form you will sign before investigation or treatments are performed. It is not possible to foresee exact costs as further investigation and ongoing, additional or emergency treatment may be required at additional cost.



Payment

Accounts are due for settlement at the end of each consultation and at the time investigations, surgery or other treatments are performed. A deposit of about half the expected fee will be required when an animal is admitted for investigations and treatment. For short term treatments the balance is due at the time of collecting your animal. Accounts for ongoing and long term treatments must be paid off at intervals during the treatment. Payment in full in advance will be required for certain investigations and for orders of special drugs, diets, materials or equipment.

Arrangement of direct payments to Vision Vet from your insurance company may be possible provided that the claim has been pre-authorised by your insurance company. Please contact one of our receptionists if you wish to see if this is possible. Please note that most insurance companies require at least 72 hours notice for pre-authorisation. As insurance contracts are between the owners and the insurance companies we have very little control, however, you may wish to give your insurer permission to speak to us regarding this to facilitate arrangements.

Prescriptions

Where drugs are not dispensed by Vision Vet a prescription may be issued. It will be necessary for you to find a dispensing pharmacy willing to supply the drugs. The pharmacy will charge a dispensing fee on top of the cost of the drugs. If you would prefer a prescription rather than having Vision Vet dispense drugs please indicate this 48 hours in advance if possible.